

## **Mental Health Service for Older People**

This service is intended for patients over the age of 65 years. Most referrals will be initially assessed in their place of residence by a community mental health nurse, consultant or registrar. The team also includes social workers, psychologists, occupational therapists and a community support worker.

### **Inpatient**

Ward OPR1 is located at 214 Pembroke Street, Hamilton, Level B2, Older Persons and Rehabilitation Building, Waikato Hospital.

### **Outpatient/Community**

Outpatient clinics are located at 214 Pembroke Street, Hamilton, Level B1, Older Persons and Rehabilitation Building, Waikato Hospital.

Phone: **(07) 839 8603**, FAX: **(07) 839 8737**

### **Crisis Service**

Mental Health Service for Older People aims to provide an urgent response to all patients over 65 years Monday – Friday from 8:00am to 4:00pm. This service is often provided in conjunction with the Crisis Assessment and Treatment Team. Out of hours the Crisis Assessment and Treatment Team (CATT) may be contacted on: **0800 50 50 50**.

### **Entry criteria**

- All patients over 65 with a moderate to severe mental illness and unless they have been under the treatment and care of the Adult Mental Health Service within the past year. disorder unless under care of the Adult Mental Health Service in past year.
- All patients with significant behavioural and psychological symptoms of dementia (BPSD).

Patients with uncomplicated dementia with significant physical assessment requirements should be referred to **Older Persons and Rehabilitation Service (OP&R)**

Patients with acute confusional states (delirium) should be referred to **General Medicine or OP&R**.

### **Referrals**

Referrals are accepted from all sources. However, we prefer the involvement of the General Practitioner.

All referrals are assessed on the content of information supplied and treated accordingly.

- **URGENT REFERRALS:** Responded to by phone or person within 24 hours.
- **SEMI-URGENT REFERRALS:** Responded to by phone or person within 72 hours.
- **NON-URGENT/ROUTINE REFERRALS:** Responded to by phone or person within one to two weeks.

Charge Nurse Manager: Fran Marsh

Clinical Director: Dr Colin Patrick

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