

Triage Service

The Triage service is based in Hamilton and provides a single point of entry for acute and non-urgent referrals to adult mental health between 0800 hours (8am) to 1630 hours (4.30pm), 7 days a week. This includes referrals received from any source (i.e. G.P, self, family) and by any method (i.e. fax, BPAC, letter, telephone), including self-presentations to community mental health services, based at 193 London Street.

The service undertakes initial screening and assessment (telephone or face-to-face) of referrals to ascertain whether a comprehensive assessment is indicated within the community mental health service; or alternatively, to provide appropriate advice &/or facilitate an assisted referral to another service provider, such as a community based Non-Government Organisations (NGO's).

Contact details:

Location: 193 London Street, Hamilton

Phone: 07 834 6902

Fax: 0800 500 105

amhatriage@waikatodhb.health.nz